

# Performance

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## Opening of Sections –

Section	Date of Opening
Esplanade to Netaji Bhavan	24.10.1984
Dum Dum to Belgachia	12.11.1984
Netaji Bhavan to Tollygunge	29.04.1986
Dum Dum/ Belgachia - Shyambazar ( Up Line )	13.08.1994
Esplanade – Chandni Chawk ( Dn Line )	02.10.1994
Esplanade – Chandni Chawk ( Up Line )	01.02.1995
Chandni Chawk-Central ( only Double line Operation)	01.02.1995
Shyambazar – Girish Park, Chandni Chawk - Central	19.02.1995
Girish Park - Central ( Through connection without Mahatma Gandhi Road station)	27.09.1995
FULL SERVICE ( Mahatma Gandhi Road station opened)	11.02.1996
Mahanayak Uttam Kumar – Kavi Nazrul	23.08.2009
Kavi Nazrul – Kavi Subhash	08.10.2010
Dum Dum - Noapara	10.07.2013

## Train Running, Punctuality & Reliability –

Year	Trains run	Punctuality	Reliability
1998 - 99	37728	96.68%	82.26%
1999-2000	38455	97.47%	83.19%
2000-01	46060	99.16%	97.05%
2001-02	53801	98.81%	97.90%
2002-03	57281	99.27%	98.14%
2003-04	57488	99.18%	98.05%
2004-05	58217	99.29%	98.35%
2005-06	59891	99.26%	99.29%
2006-07	61581	99.17%	99.18%
2007-08	62318	99.64%	99.58%
2008-09	65438	99.65%	99.69%
2009-10	67677	99.21%	99.29%
2010-11	69699	98.42%	99.46%
2011-12	75126	99.45%	99.26%
2012-13	82720	99.58%	99.25%
2013-14	83874	99.66%	99.60%
2014-15	85513	99.85%	99.70%
2015-16	88394	99.84%	99.83%

We aim to exceed and continuously better the targets We will work with the State Government to introduce new network and services. We will continue to improve safety and security on trains and in stations. We will introduce brighter, more environmentally friendly lighting at stations We will continue to focus on cleanliness. We will maintain the highest level of safety standards in and around our network. Metro Railway operates under a strict Operational Performance Regime, which provides incentives and penalties related to the punctuality and reliability of our services. You can be confident that Metro has the experience to get you to your destination on time.

Metro services are not parcel or goods oriented like open Railways. It is totally confined to suburban passenger traffic within Kolkata Metropolitan area. Growth of passenger traffic of Metro Railway -

Year	Passenger(in lakhs)	% increase
1984 - 1985	14.66	-
1985 - 1986	27.58	88.13
1986 - 1987	98.41	256.82
1987 - 1988	157.84	60.39
1988 - 1989	169.57	7.43
1989 - 1990	197.51	16.48
1990 - 1991	226.17	14.51
1991 - 1992	241.44	6.75
1992 - 1993	154.57	-35.98
1993 - 1994	158.62	2.62
1994 - 1995	194.86	22.85
1995 - 1996	432.76	122.09
1996 - 1997	625.86	44.62
1997 - 1998	691.35	10.46
1998 - 1999	580.26	-16.07
1999 - 2000	557.83	-3.87
2000 - 2001	706.06	26.57
2001 - 2002	766.57	8.57
2002 - 2003	773.53	0.91
2003 - 2004	905.53	17.06
2004 - 2005	975.62	7.74
2005 - 2006	1078.73	10.57
2006 - 2007	1148.53	6.47
2007 - 2008	1206.22	5.02
2008 - 2009	1265.37	4.90
2009 - 2010	1369.74	8.25
2010 - 2011	1590.64	16.13
2011 - 2012	1674.48	5.27
2012 - 2013	1882.98	12.45
2013 - 2014	1948.37	3.47
2014 - 2015	1831.41	-6.00
2015 - 2016	1916.37	4.64

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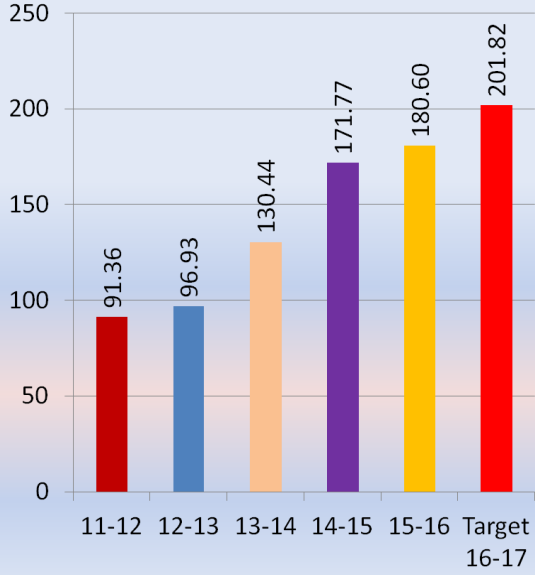
## Passenger Earnings of Metro Railway -

Year	Passenger Earnings (in lakhs)	% increase
1984 - 1985	14.66	-
1985 - 1986	27.58	88.13
1986 - 1987	122.58	344.45
1987 - 1988	195.66	59.62
1988 - 1989	212.24	8.47
1989 - 1990	247.02	16.39
1990 - 1991	278.11	12.59
1991 - 1992	298.19	7.22
1992 - 1993	388.54	30.30
1993 - 1994	399.08	2.71
1994 - 1995	481.61	20.68
1995 - 1996	1151.5	139.09
1996 - 1997	1714.12	48.86
1997 - 1998	1919.72	11.99
1998 - 1999	2325.16	21.12
1999 - 2000	2550.1	9.67
2000 - 2001	3194.78	25.28
2001 - 2002	3787.39	18.55
2002 - 2003	4186.5	10.54
2003 - 2004	4600.16	9.88
2004 - 2005	4909.18	6.72
2005 - 2006	5391.72	9.83
2006 - 2007	5761.67	6.86
2007 - 2008	6091.78	5.73
2008 - 2009	6484.39	6.44
2009 - 2010	7380.08	13.81
2010 - 2011	8706.97	17.98
2011 - 2012	9143.19	5.01
2012 - 2013	9709.96	6.20
2013 - 2014	13069.36	34.60
2014 - 2015	17191.18	31.54
2015 - 2016	18060.55	5.06

# PASSENGER EARNINGS

(Fig in Rs in Crores)

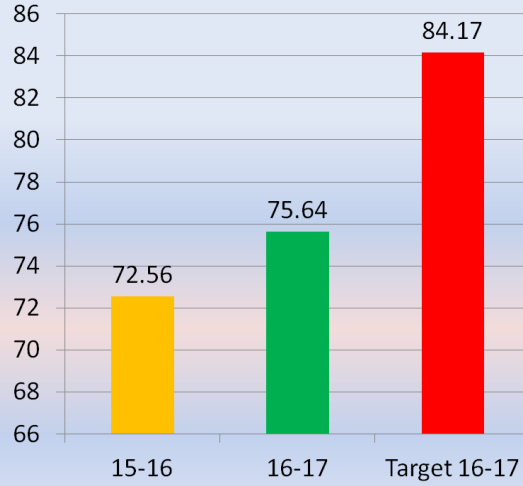
## FULL YEAR



## UPTO AUG

Variation Over Last Year: (+)4.24%

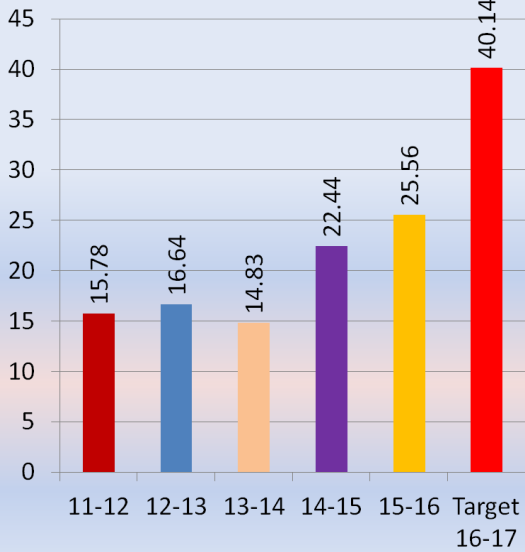
Target: (-)10.13%



# SUNDRY EARNINGS

(Fig in Rs in Crores)

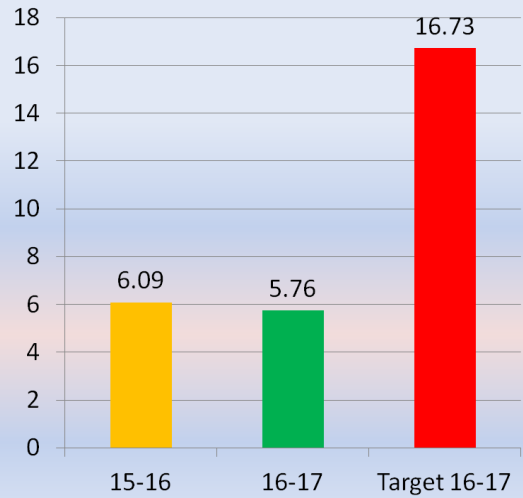
## FULL YEAR



## UPTO AUG

Variation Over Last Year: (-)5.43%

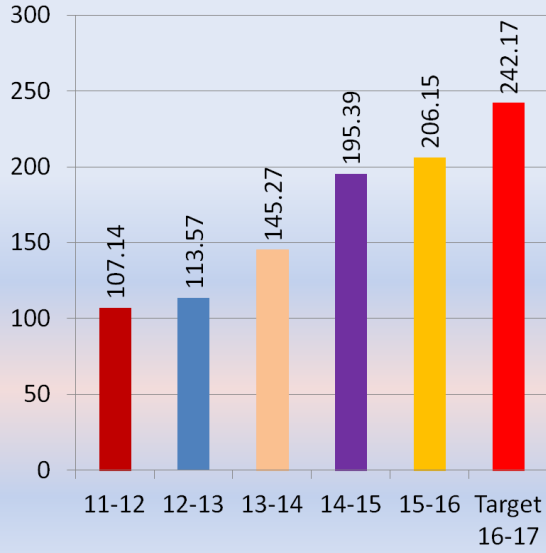
Target: (-)65.57%



# TOTAL EARNINGS

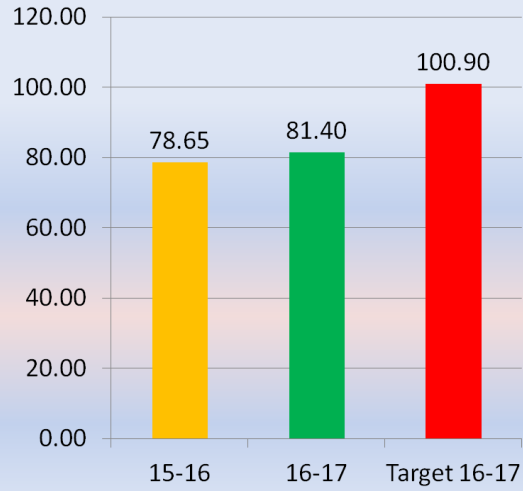
(Fig in Rs in Crores)

## FULL YEAR



## UPTO AUG

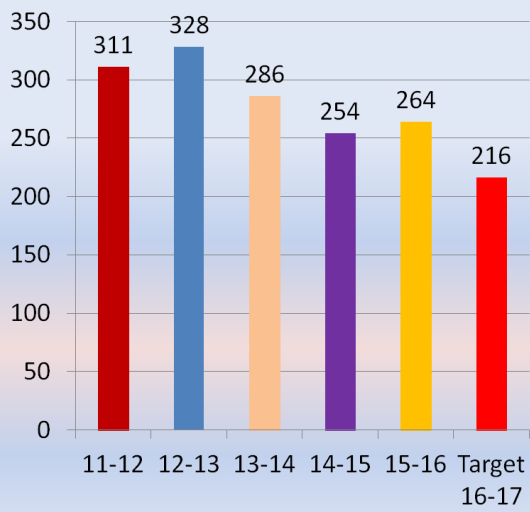
Variation Over Last Year: (+)3.49%  
Target: (-) 19.32%



# OPERATING RATIO

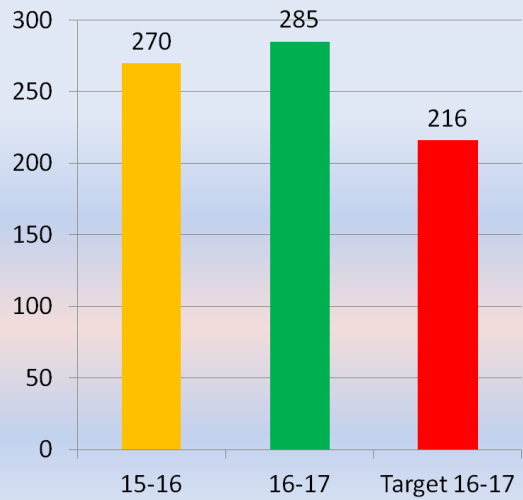
(Fig in %)

## FULL YEAR



## UPTO AUG

Variation Over Last Year: (+) 5.55%  
Target: (+) 31.94 %



## History of trains services of Metro Railway –

From	To	Total Train	Duration (Hrs)
27.09.95	18.10.95	118	(07:20-21:20)
19.10.95	16.06.96	106	(07:20-21:20)
17.06.96	02.01.97	114	(07:20-21:20)
03.01.97	19.10.97	126	(07:20-21:20)
20.10.97	21.09.98	138	(07:00-21:20)
22.09.98	30.11.98	154	(07:00-21:20)
01.12.98	23.12.98	152	(07:00-21:20)
24.12.98	25.06.00	142	(07:00-21:20)
26.06.00	18.12.00	146	(07:00-21:45)
19.12.00	31.01.01	152	(07:00-21:45)
01.02.01	13.05.01	164	(07:00-21:45)
14.05.01	02.09.01	170	(07:00-21:45)
03.09.01	17.03.02	180	(07:00-21:45)
18.03.02	31.08.04	186	(07:00-21:45)
01.09.04	28.02.05	188	(07:00-21:45)
01.03.05	14.05.06	190	(07:00-21:45)
15.05.06	23.05.08	196	(07:00-21:45)
24.05.08	29.08.08	202	(07:00-21:45)
30.08.08	22.08.09	214	(07:00-21:45)
23.08.09	05.09.10	213	(07:00-21:45)
06.09.10	07.10.10	215	(07:00-21:45)
08.10.10	22.12.10	214	(07:00-21:45)
23.12.10	13.02.11	222	(07:00-21:45)
14.02.11	29.03.12	236	(07:00-21:45)
30.03.12	28.05.12	270	(07:00-21:45)
29.05.12	16.11.12	270	(07:00-21:45)
17.11.12	06.01.13	266	(07:00-21:45)
07.01.13	20.05.14	270	(07:00-21:45)
21.05.14	21.02.16	274	(06:45-21:55)
22.02.16	08.09.16	278	(06:45-21:55)
09.09.16	Till date	300	(06:45-21:55)